
Soft Upgrade Tool User Guide

Version: 2.0

Date: 2010/2/2

© 2009 Qisda Inc. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of Qisda Inc.

Contents

| | |
|--------------------------------------|----|
| 1. Minimum System Requirements ----- | 1 |
| 2. Warning Message ----- | 1 |
| 3. Installation Upgrade Tool----- | 2 |
| 4. Run Upgrade Tool----- | 4 |
| 5. Trouble Shooting ----- | 10 |

1. Minimum System Requirements

Please make sure the PC meets the minimum system requirements:

Operating System: Windows XP 32-bit/64-bit
CPU: 800 MHZ
RAM: 256 MB
Disk Space: 60 MB free disk space

2. Warning Message

- **Uninstall “HSPA Modem” and “SyncManager” before install Upgrade Tool.**



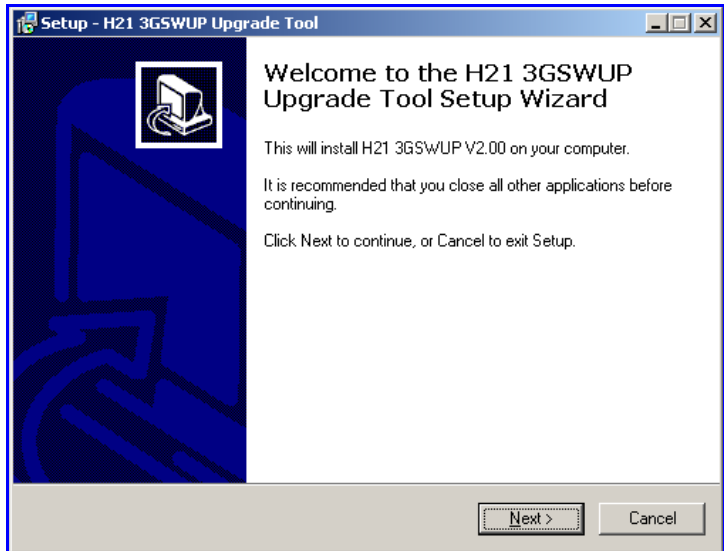
- **Uninstall upgrade tool before install PCTool after upgrade success to prevent driver conflict.**
- **If upgrade failed, please (1) reopen Upgrade Tool and (2) re-plug in the device.**
- **Close all other applications in PC.**
- **Check battery capacity is higher then 30%.**
- **Disable PC stand-by and hibernate mode.**
- **Do Not unplug the device during upgrading.**

3. Installation Upgrade Tool

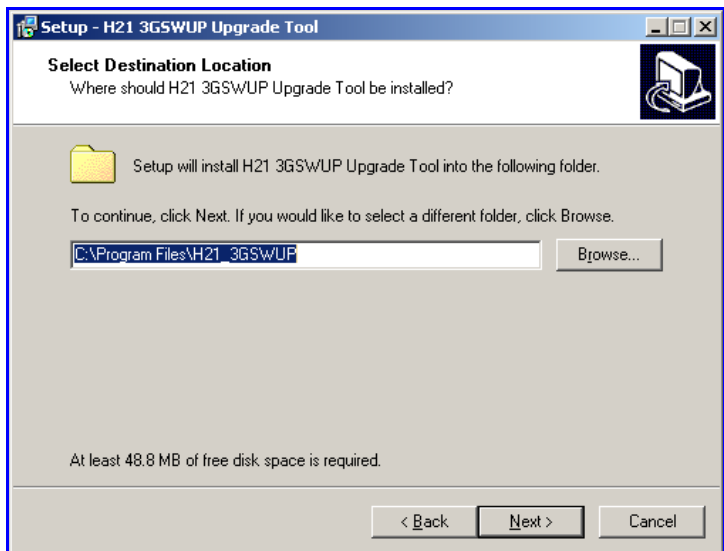
(A) Please run upgrade tool installation file.

| Name | Size | Type |
|--|-----------|-------------|
| H21_3240_FW1.07_Tool2.2.15_3GSWUP_SETUP... | 24,963 KB | Application |

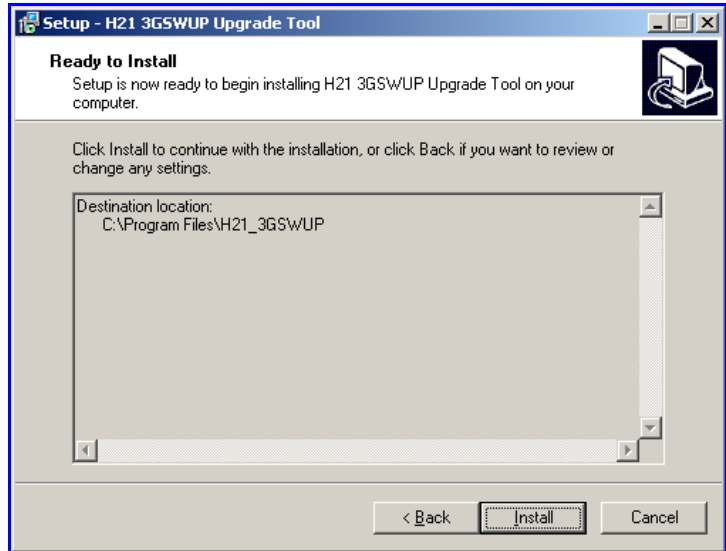
(B) Please click “Next” to continue.



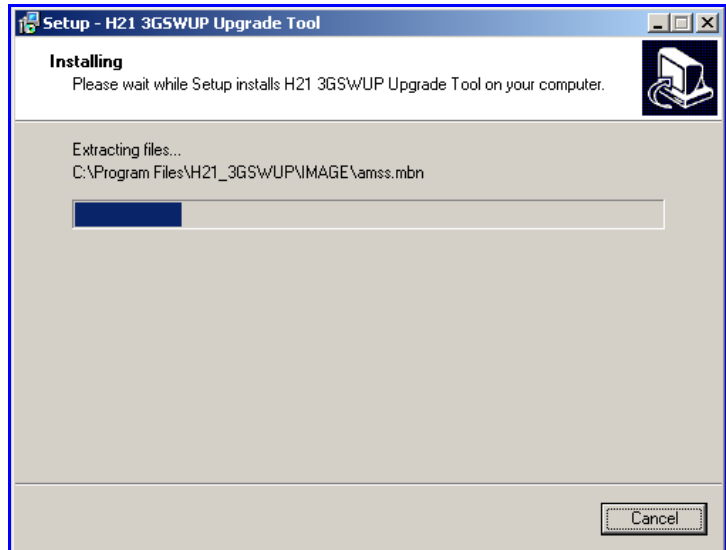
(C) Please click “Next” to continue.



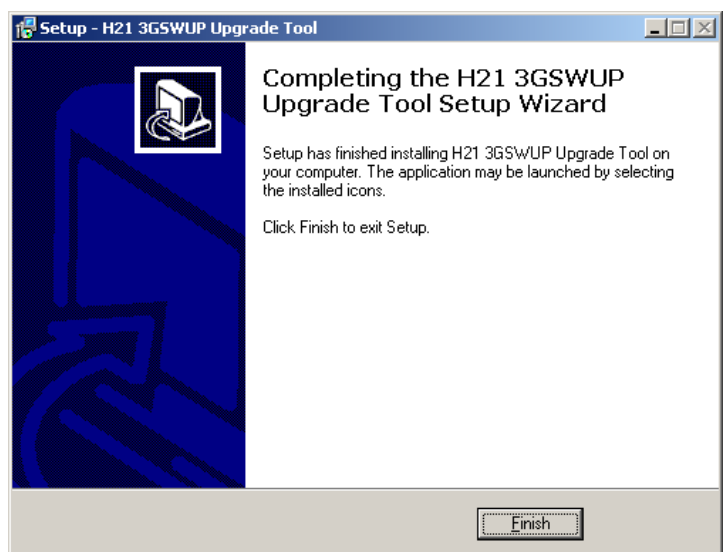
(D) Please click “Install” to continue.



(E) Please wait for installation



(F) Please click “Finish” to finish the installation.

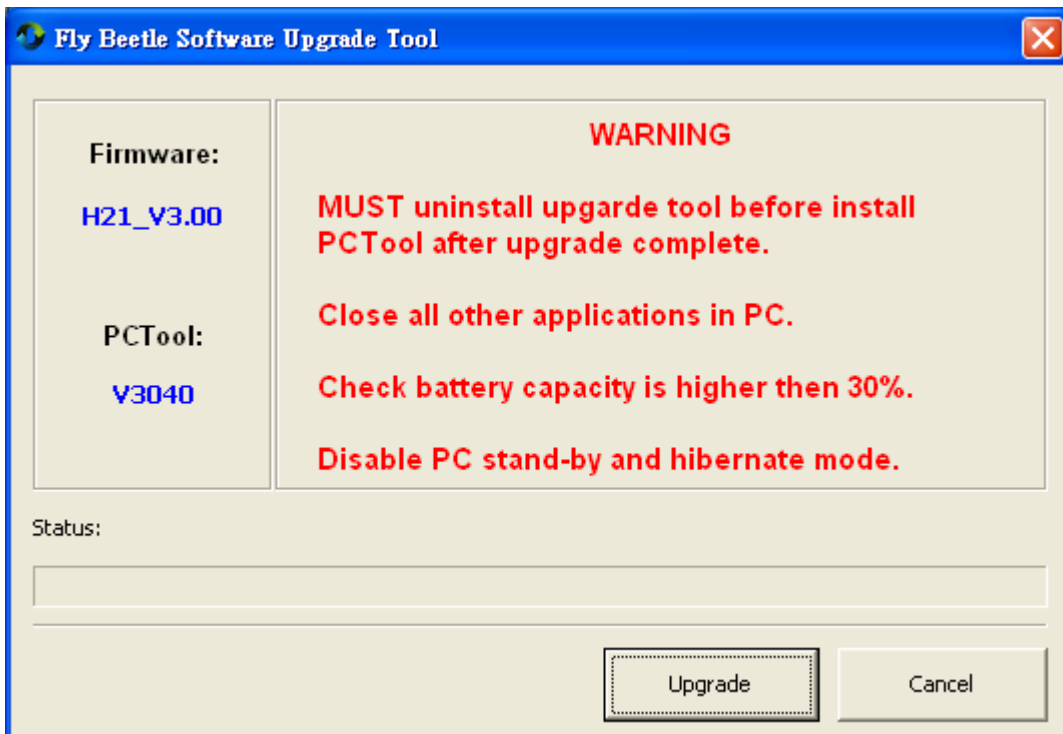


4. Run Upgrade Tool

(A) Launch “H21 Upgrade Tool”.

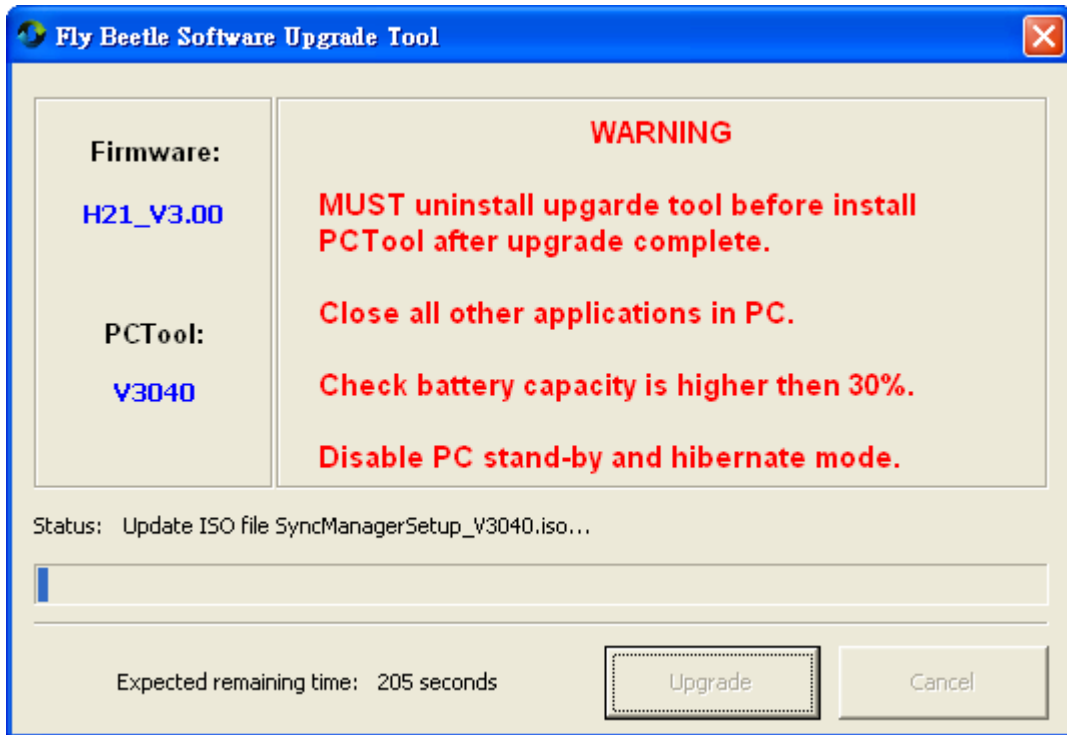


(B) Plug H21 device in USB port , close H21 CDFREE auto run install program if arise.

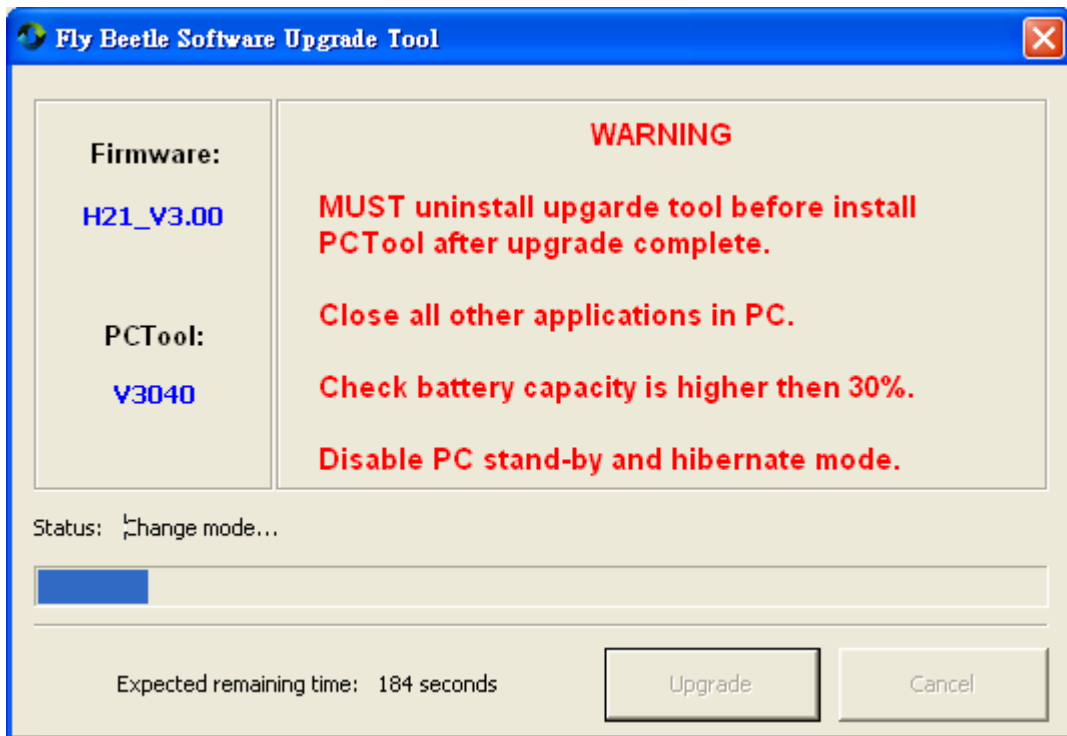


(C) Check WARNING items. Click ”Upgrade” after meet all requirements.

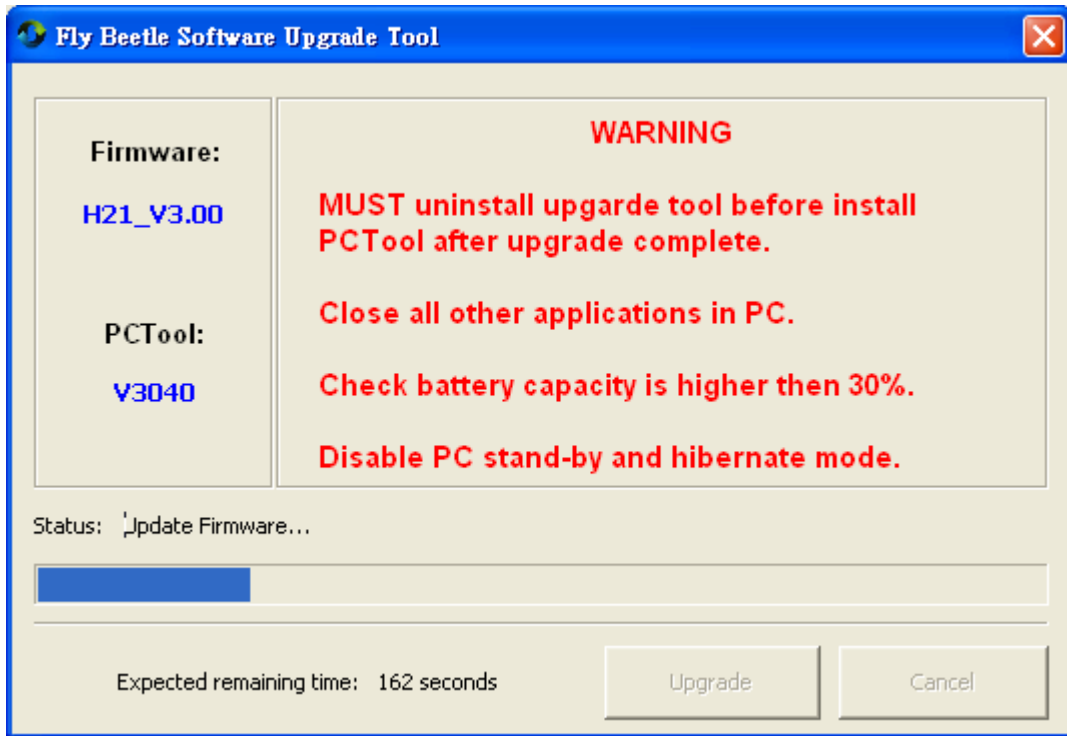
(D) Then Upgrade Tool performs all upgrade process automatically. During upgrading please keep PC opened and must not close Upgrade Tool.



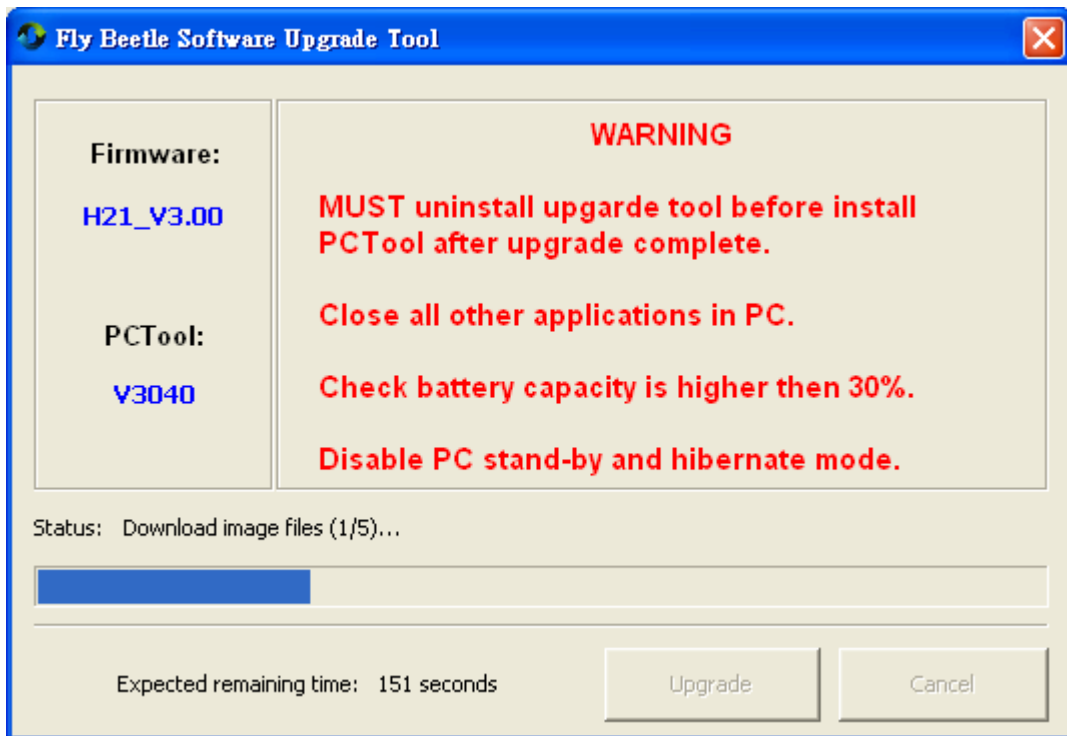
Upgrade PCTool ---



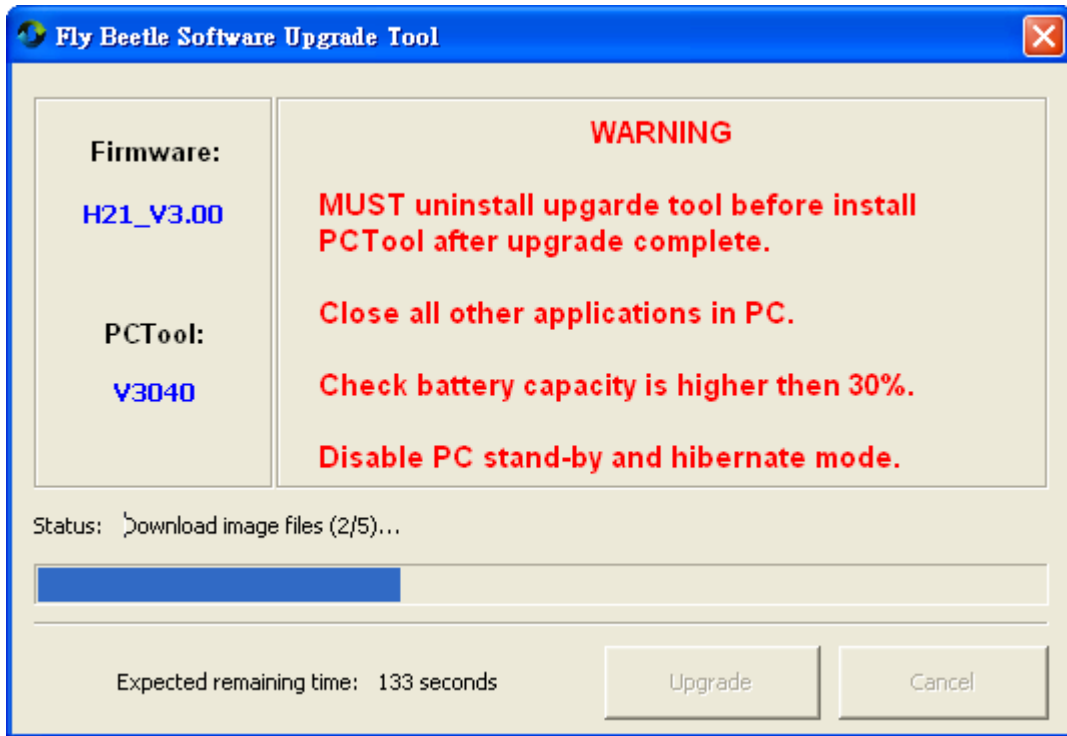
--- Switch to download mode ---



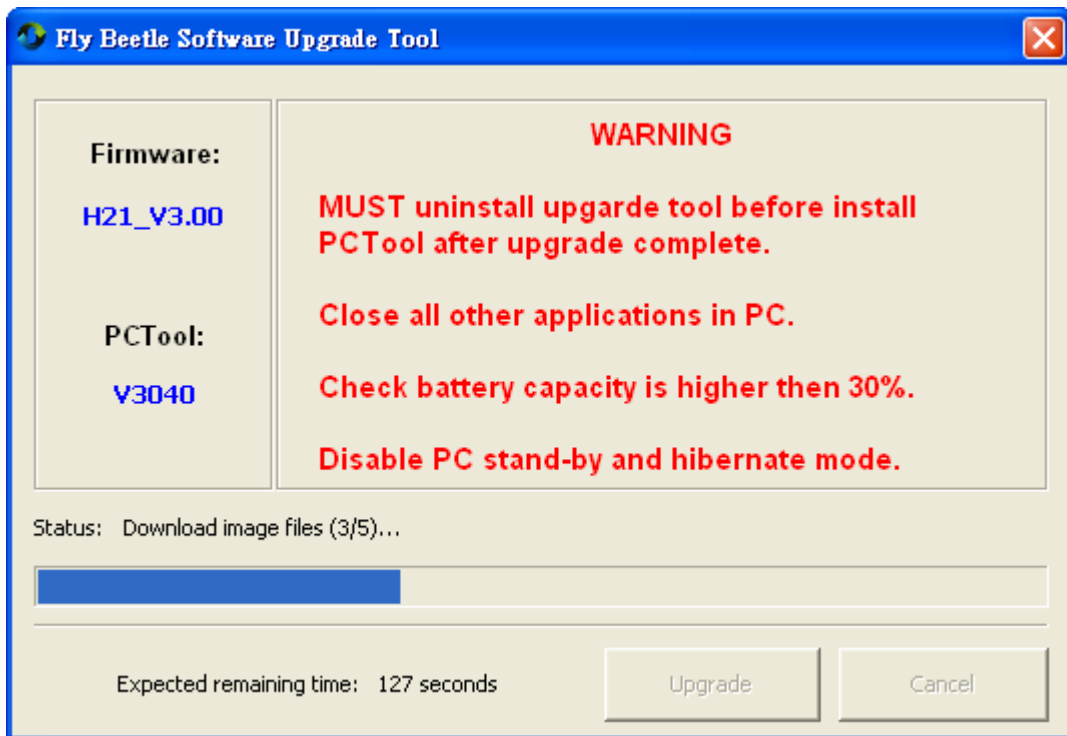
--- Start firmware upgrade ---



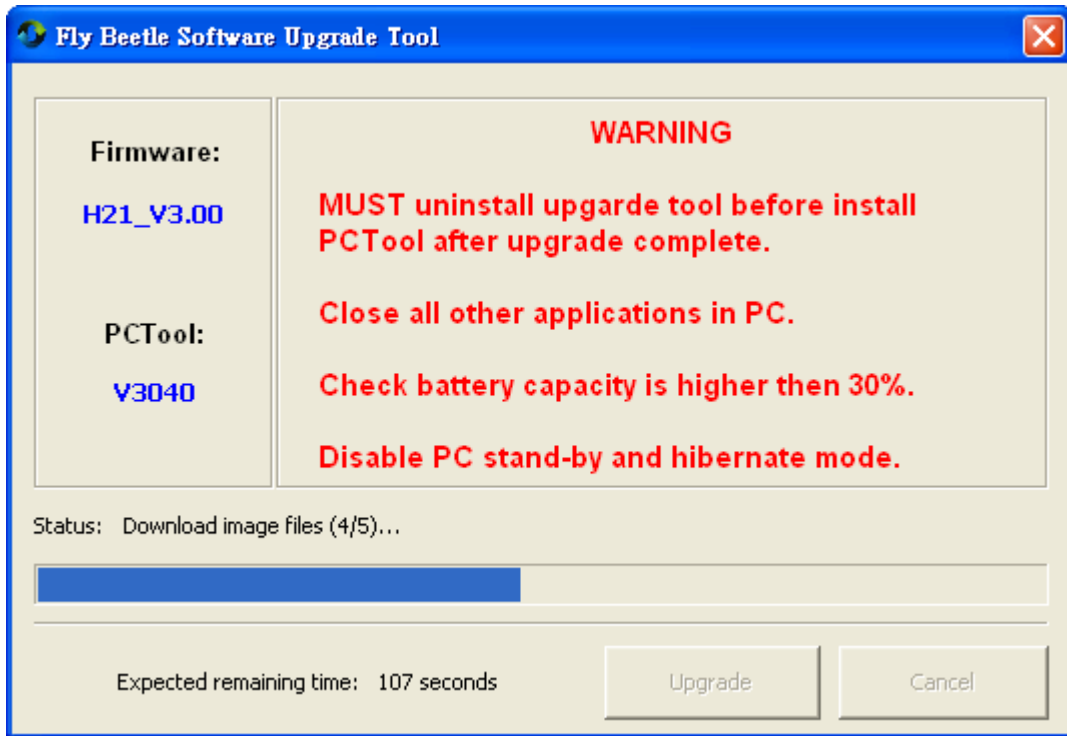
--- Upgrade first part firmware ---



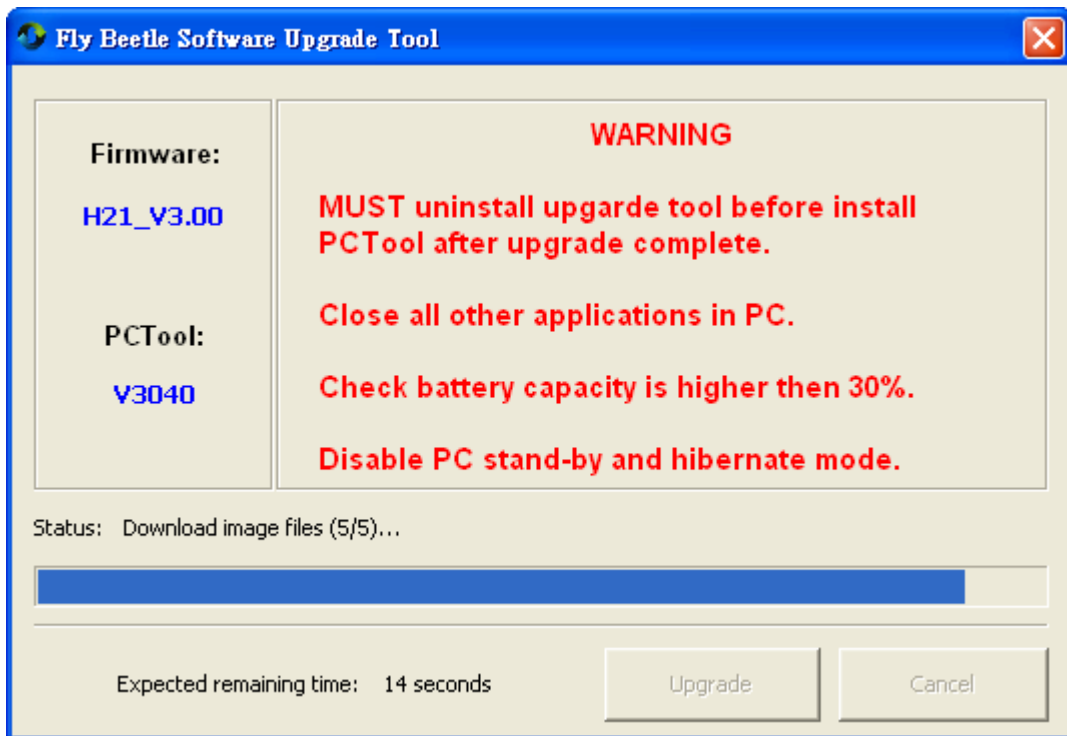
--- Upgrade second part firmware ---



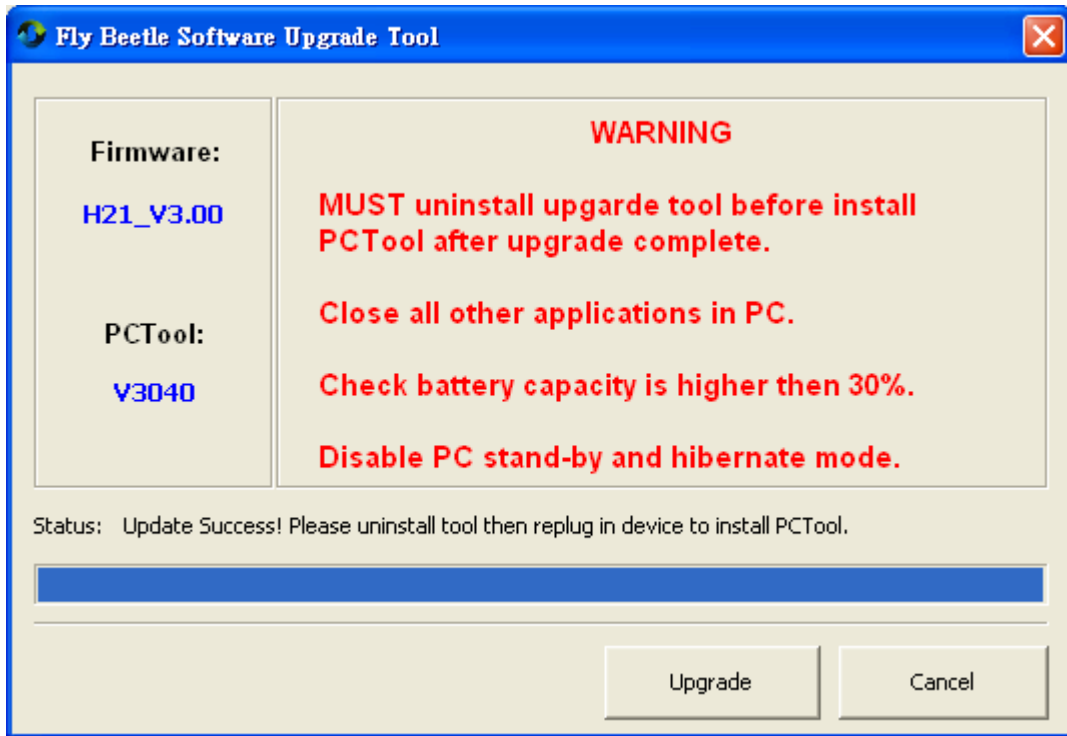
--- Upgrade third part firmware ---



--- Upgrade forth part firmware ---



--- Upgrade fifth part firmware ---

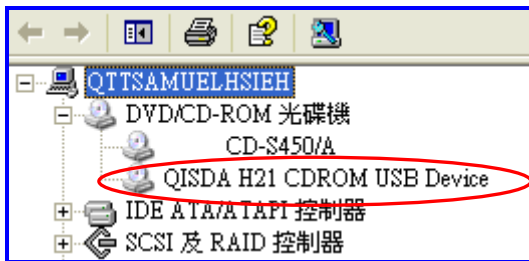


--- Upgrade success ---

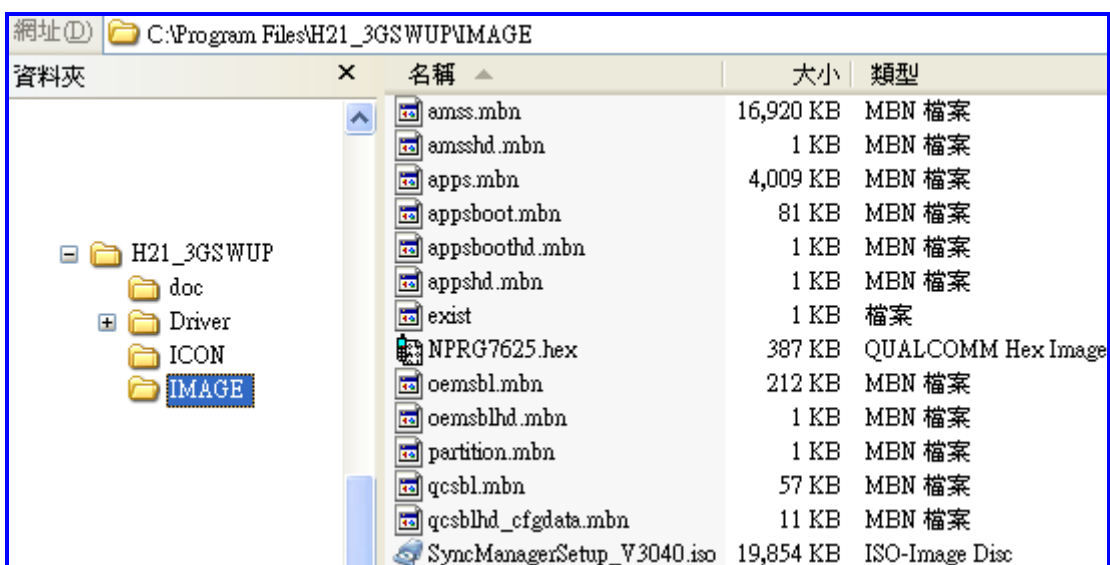
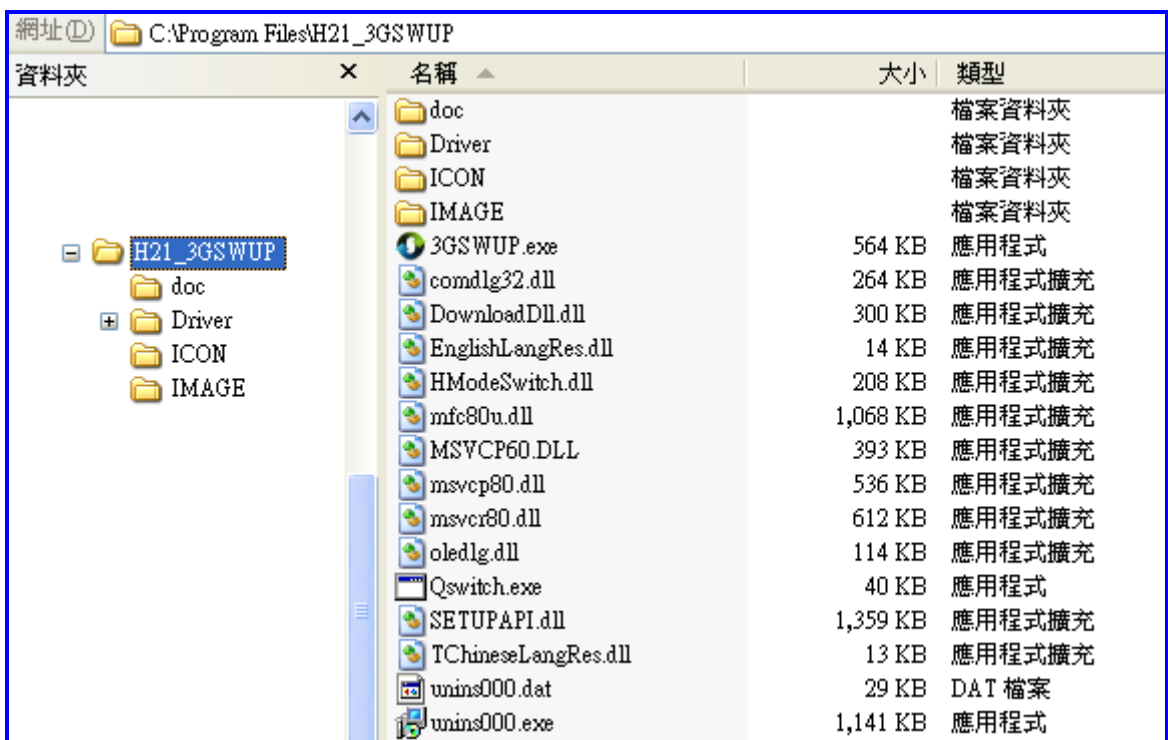
- (E) After upgrade success please uninstall Upgrade Tool instantly and then install PCTool by re-plug in device.

5. Trouble Shooting

(A) Check H21 CDROM device in Device Manager.



(B) Check Upgrade Tool and image file by File Manager.





(C) Retry after upgraded failed by following steps :

- Step 1 Reopen Upgrade Tool
- Step 2 Re-plug in device
- Step 3 Wait H21 CDROM device ready in Device Manager
- Step 4 Click “Upgrade” button again